

69

entering a diagnosis of a patient's medical problem, comprising the steps of:

performing an initial diagnostic consultation with the patient, thereby collecting patient information;

identifying a situation wherein the patient is to consult the system again, wherein, if a programmed re-enter criteria is satisfied, an indicator associated with the programmed re-enter criteria is set in the computer;

automatically instructing the patient to consult the system

70

at a predetermined time in the future based upon the identified situation;

performing one or more additional diagnostic consultations in response to the indicator of satisfied re-enter criteria such that additional information collected from the patient is associated with one medical problem; and

formulating a diagnosis from said collected patient information during a one of the diagnostic consultations.

* * * * *